

# Values and Strategy Behaviours



**We step up**



**We take the right action to achieve our purpose**

I help my colleagues get the job done well

I prioritise tasks that will make the biggest difference

I learn from what's gone before

**We see things through**



**We take ownership to get to the best solutions for all residents and customers**

I use processes to deliver reliable, repeatable and consistent services

I make the most of the expertise we have

I share what I'm doing with others

**We support each other**



**We do it with care to make things better for everyone**

I speak up to champion our culture

I ensure people are heard and valued

I give and ask for feedback so we can all improve