

our values

we **listen** to our **customers** and **deliver** what **matters** to them wherever possible

we **do** what we **say** we are going to **do**

we are **efficient** and **effective** in the way we **build** homes and **deliver** services

we **respect** diversity among our **people** and the **communities** we serve

we apply **creative solutions** to problems

we **improve** our **performance** year on year

we **encourage** our people to work **together**, and with **others**, to make a difference