

Rushey Green



Stock transfer news from L&Q for Rushey Green,
Crofton Park and Lewisham Central areas

Issue: 06
March 2010

It's a yes!

We are delighted that residents in Rushey Green have overwhelmingly chosen L&Q to be their new landlord. A massive 79% of those who voted have said "yes" to L&Q.

Now we have the green light from you, we have already begun preparing for your homes to transfer to us around autumn 2010. We will invest £18 million to improve your property over the next five years. Decent Homes works in Rushey Green will be completed within 2 years of transfer.

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It's a yes!

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What happens next? When will the Decent Homes works start?

We have committed that we will start the Decent Homes works in Rushey Green on day one of transfer. Our partners Martins Associates and Richardsons Ltd, will contact you over the coming months to arrange for a surveyor to visit your home. The purpose of this survey will be to validate the condition in each home and agree what Decent Homes works will be done to rented homes, eg. kitchen/bathroom electrical e-wire. **We are working towards the formal transfer to L&Q happening in autumn 2010 ●**

Over the coming months L&Q will be working with the council to finalise the legal arrangements for the transfer which is when you will become an L&Q tenant or leaseholder. We will also be working with the Rushey Green Shadow Board to set up the Rushey Green Community Board ●



Welcoming you to L&Q

We are looking forward to welcoming you to L&Q later on in the year. Becoming your new landlord will be a new and exciting challenge for us and we want to work with all the residents to improve the services that you receive and should expect from L&Q.

In housing management we are planning how to maximise our impact at Rushey Green. We know that there is a lot to be done and are keen to make a start as soon as possible.

In the early days after the transfer, the focus of tenancy services will be:

- To ensure that all residents are signed up onto the new tenancy agreement.
- That you are able to make your rent and service charge payment correctly.
- You know who your housing officer is.
- How to report a repair.
- Provide both tenants and leaseholders with a welcome pack from L&Q.

It will take time to make changes and put in place all the improvements, but we have already made a start. Working with our experienced stock transfer team you will be kept informed throughout the transfer process through regular newsletters and our website ●

Consultation and events update

Show homes

We would like to thank everyone who visited the show homes to see the fitted kitchens and bathrooms at Hither Green Lane and Faversham Road.

These homes are still open for viewing on appointment. If you would like to book a viewing, please call a member of the stock transfer team on **0800 988 8242** to arrange a convenient time ●



Who can I talk to at L&Q?



Eve Quarterman is your dedicated officer from L&Q who will be working with you to ensure a smooth transfer to L&Q. If you have any questions or queries about the transfer you can contact her on freephone number **0800 988 8242** ●



Half term kids event a great success!

On 19 February the stock transfer team held an arts and crafts event for the under 12s. A big thank you to all of those who attended and we hope you enjoyed making your parrot mobiles and weather charts! We'll be arranging more events throughout the year so keep a look out for details in future newsletters ●



Stock transfer Easter event

We'll be holding a themed Easter arts and crafts kid's event between 2pm - 3.30pm on Wednesday 7 April at the Catford Powerleague. If you would like to book a place please call the Stock Transfer team on **0800 988 8242** ●



Rushey Green Shadow Community Board - working together with L&Q

Throughout this transitional period the Rushey Green Steering Group will be working as a Shadow Community Board, gearing up to become the Community Board on day one of transfer ●

Richardsons selected for Decent Homes works



Residents on the Catford Consultative group and Rushey Green Steering Group jointly met on 22 February 2010 to select the contractor that will carry out the Decent Homes works in the two stock transfer areas. The groups saw presentations from three contractors and put questions to their staff. Group members then voted to award the contract to Richardsons Ltd. Over the coming months L&Q and group members will work with Richardsons to make sure that Decent Homes works can start on day one of transfer ●

Don't forget, Lewisham Homes are still your landlord, until transfer day

Until the date of transfer, Lewisham Homes is still your landlord, so please continue to report all repairs to your home and communal areas to Lewisham Homes on **0800 028 2028** ●

Meet the team working for Rushey Green

We have a dedicated Stock Transfer team who will be working directly with residents at Rushey Green throughout the process.



Centre of picture **Caroline Boguzas**, Assistant Director of Economic Regeneration and Stock Transfer, left of picture **Nicola Roye**, Stock Transfer Manager and **Eve Quarterman**, Stock Transfer Development Co ordinator are

here to answer your questions about the stock transfer.

You will be regularly updated through newsletters, our website and events held in your area ●

L&Q Stock Transfer Team

Call us free on 0800 988 8242
or email rusheygreen@lqgroup.org.uk

Lewisham Council

Sarah Holden 020 8314 7257

إذا كنت تود الحصول على نسخة مترجمة من أي من تلك المستندات، فترجو الاتصال بأحد العاملين. ويمكن لخدمة الترجمة التي نقدمها التحدث إليك بلغتك وتوضيح مضمون هذا المستند، ثم يمكنك بعد ذلك أن تقرر ما إذا كنت تحتاج ترجمة تحريرية كاملة.

如果我们的文件中有需要翻译的，请向工作人员询问。我们的翻译服务能用你们语言来交谈，向你解释文件是有关什么事情的。然后你能决定你是否需要一份全的书面翻译文本。

ਜੇ ਤੁਸੀਂ ਸਾਡੇ ਦਸਤਾਵੇਜ਼ਾਂ ਵਿੱਚੋਂ ਕਿਸੇ ਦਾ ਵੀ ਅਨੁਵਾਦ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਅਸਲੇ ਦੇ ਕਿਸੇ ਸੈਂਬਰ ਨੂੰ ਪੁੱਛੋ। ਸਾਡੀ ਅਨੁਵਾਦ ਸੇਵਾ ਤੁਹਾਡੇ ਨਾਲ ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਗੱਲ ਕਰ ਸਕਦੀ ਹੈ ਅਤੇ ਤੁਹਾਨੂੰ ਸਮਝਾ ਕਦੀ ਹੈ ਕਿ ਦਸਤਾਵੇਜ਼ ਕਿਸ ਬਾਰੇ ਹੈ। ਤਦ ਤੁਸੀਂ ਫੈਸਲਾ ਕਰ ਸਕਦੇ ਹੋ ਕਿ ਕੀ ਤੁਹਾਨੂੰ ਪੂਰੇ ਅਨੁਵਾਦ ਦੀ ਲੋੜ ਹੈ ਜਾਂ ਨਹੀਂ।

Haddii aad rabto qaar ka mid ah dokumentiyadayada in lagu turjumo, fadlan ka codso mid ka mid ah shaqaalaha. Adeegayaga turjumaadu wuxuu kugula hadli karaa luqadaada waxaanu kuu sharixi karaa waxa dokumentigu yahay. Markaa waxaad go'aan ka gaari kartaa bal in aad u baahantahay turjumaad qoran oo buuxda.

Belgelerimizi tercüme ettirmek isterseniz, lütfen personelden rica ediniz. Tercüme hizmetlerimiz ana dilinizde sizinle konuşarak belgenin ne hakkında olduğunu size açıklayabilir. Ardından tam yazılı tercüme isteyip istemediğinize karar verebilirsiniz.

আপনি যদি আপনার কোন নথি অনুবাদ আকারে চান, তাহলে অনুগ্রহ করে, একজন কর্মীকে তা বলুন। আমাদের অনুবাদ পরিষেবা আপনার সঙ্গে আপনার ভাষায় কথা বলতে পারে এবং এই বিবরণটি কি সম্বন্ধে তা আপনাকে জানাবে। তখন আপনি স্থির করতে পারেন যে আপনি এই নথির পুরো অনুবাদ চান কিনা।

اگر آپ کو ہمارے کسی بھی دستاویز کا ترجمہ درکار ہو تو، براہ کرم عملے سے طلب کریں۔ ہماری ترجمانی کی خدمت آپ سے آپ کی زبان بات کر سکتی ہے اور اس بات کی وضاحت کر سکتی ہے کہ دستاویز کس چیز کے بارے میں ہے۔ پھر آپ فیصلہ کر سکتے ہیں کہ آیا آپ کو مکمل تحریری ترجمے کی ضرورت ہے۔

Si vous souhaitez obtenir une traduction d'un de nos documents, veuillez contacter un membre du personnel. Notre service de traduction pourra vous parler dans votre langue et vous expliquer le contenu de ce document. Vous pourrez alors décider si vous avez besoin d'une traduction écrite intégrale.



Get involved

Fill in this form if you have any issues, comments or concerns about the proposed transfer or if you would like to speak to someone over the phone or face to face.

Name	Telephone	Email
Address		
Comments / Suggestions		

Information provided will be treated in the strictest of confidence.

Return the form to Eve Quarterman, L&Q Housing Trust, FREEPOST LON19206, SE18 4ZY